





DEFINING THE ROLE OF QUALITY ASSURANCE OFFICERS FOR EFFECTIVE INTERNAL QUALITY ASSURANCE IN HIGHER EDUCATION

Capacity Development Workshop for Quality Assurance Officers



5th - 6th June, 2025



Magadu Hotel, Mzinga Corporation - Morogoro









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Introduction

This capacity development workshop brings together Quality Assurance (QA) Officers from universities across Tanzania to deepen their understanding, strengthen their capacity, and enhance their strategic role in institutional quality assurance systems. In an era of rapidly evolving educational demands, shifting regulatory expectations, and transformative global forces, QA Officers are increasingly central to sustaining academic standards, promoting accountability, and ensuring institutional relevance.

The programme focuses on aligning internal QA practices with national regulatory frameworks and international benchmarks, while fostering a culture of continuous improvement. Participants will explore key themes including academic governance, compliance with national standards, institutional leadership, digital transformation, and emerging challenges such as AI, crisis resilience, and online learning.

Across two intensive days, the workshop features presentations from national experts, open dialogues on real-world institutional challenges, and collaborative sessions on leadership, strategic thinking, and QA innovation. It aims to empower QA Officers with the practical skills, analytical tools, and confidence to lead quality processes proactively and effectively within their institutions.

With a strong emphasis on ethical leadership, inclusive governance, and adaptive QA systems, the training also highlights the broader role of QA in supporting graduate employability, curriculum relevance, and institutional sustainability. Ultimately, this workshop equips participants not just to implement quality mechanisms, but to actively shape the future of higher education in Tanzania.